



Product & Services Catalog

*Enterprise Mobility, Managed Network,
IT and Product Lifecycle Services*

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The DecisionPoint Difference



We are Innovative

We are creative in our approach to problem solving. We continually generate new ways of dealing with real-world business challenges. We do not seek the impossible but rather all that is possible. We are never satisfied with the status quo.



We are Passionate

We continually strive for excellence in our work and value high performance from our people. We are energetic, curious, and pragmatic about what delivers good results.



We are Customer-Driven

We focus on what is most important to our customers and respect their business needs. We believe that successful customer engagements are defined by great customer experiences.



We are Good Partners

We believe in the collective wisdom of our customers, associates, and business partners. We respect the contribution of each individual, but also understand the value of teamwork.



We are Accountable

We own the outcome of our work and stand behind the recommendations and contributions we make. We answer not only to our customers, but just as importantly, to ourselves.

About Us

DecisionPoint Systems Inc. delivers mobility-first managed service and integration solutions to healthcare, supply chain, and retail customers, enabling them to make better and faster decisions in the moments that matter—**the decision points**. Our mission is to help businesses consistently deliver on those moments—accelerating growth, improving worker productivity, and lowering risks and costs.

Royce Digital
Acquisition
2019

Advanced Mobile Group
Acquisition
2022

ExtenData
Acquisition
2020

Boston Technologies
Acquisition
2022



The Benefits of Working With DecisionPoint Systems

- ✓ Improve speed-to-market and user adoption
- ✓ Cut administrative costs
- ✓ Reduce ongoing support costs
- ✓ Simplify complexity and improve security
- ✓ Unleash internal IT resources to focus on core business
- ✓ Get a comprehensive view of your Mobile & IT estate



Enterprise Mobility Services

Mobile technology is reshaping the business landscape, and determining the right mobile strategy is essential to optimizing workforce performance and productivity. DecisionPoint is an enterprise mobility service provider that helps enterprises select the right mobility solution to meet your needs.



Mobility Consulting

Let us tailor an enterprise mobility strategy to your business. First, we'll assess your current strategy to understand your unique business objectives. Then, we will put together a flexible, custom mobile technology roadmap that reflects your business's priorities while implementing cost-saving technology and recommending workflow improvements. We'll help you prioritize applications to avoid wasting resources, and we'll be with you every step of the way through deployment.



Mobile Device Management

With smartphones, tablets, mobile computers, and vehicle mount computers becoming a standard tool in our everyday work, mobile devices have changed the way we do business. But constant operating system updates, application updates, and security patches make mobile device management (MDM) a cumbersome task. Our MDM solutions are comprehensive, giving you the tools you need to simplify IT operations, automate security, increase productivity, and help your workers maintain focus.



Cellular Data Expense Management

You want your workforce to have real-time connectivity, but cellular data expenses can be a real challenge to manage due to the complex nature of data requirements and associated charges. When you work with us, we'll tailor a cellular data or SIM management solution to meet the needs of your business and reduce or eliminate unnecessary cellular data expenses.



Hardware As A Service

With technology advancing so quickly, the risk of your hardware becoming outdated before you ever see ROI is a real concern. With hardware as a service (HaaS), you're able to mitigate that risk and take some of the maintenance burden off your IT team. Easily bundle hardware, software and IT services into one low monthly payment, avoiding large upfront capital expenditures.

IT Lifecycle Management

DecisionPoint works with clients to create processes that logically take employees from introduction to mastery of new tools. Additionally, we support our lifecycle management program with repair services and the OnPoint Services Hub. We support enterprise IT needs across all platforms, operating systems and more.



Selection and Configuration

DecisionPoint has the expertise, partnerships, and resources to ensure you have a successful rollout, on time and within your budget, no matter what size roll out you have planned.



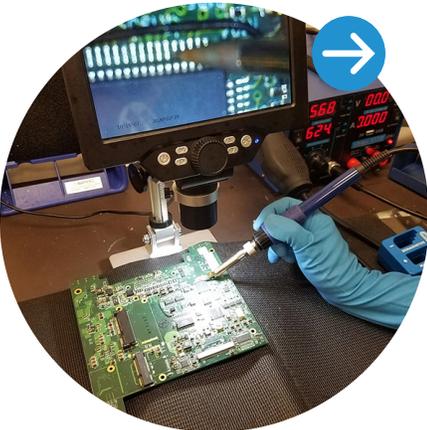
Advanced Deployment

Our team has expertise in a wide range of complex deployments, including point of sale (POS) system installations, cabling, store decommissioning, and infrastructure installations.



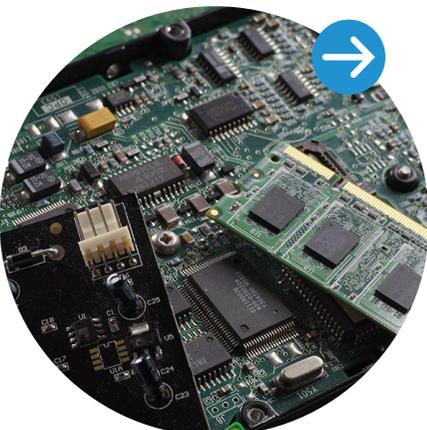
IT Asset Management

We offer complete IT asset management services, including tracking, proactive maintenance, device status, data collection, and reporting. This service can help streamline every aspect of your business.



Hardware Repair

Trust DecisionPoint's full-service onsite and depot repair of your IT equipment. We keep your operations running smoothly and, when needed, can get you back up and running with minimal downtime.



IT Asset Disposition

DecisionPoint offers a complete range of secure IT asset disposition (ITAD) services that eliminate threats caused by improperly disposing of IT hardware.



OnPoint Vision

We designed the OnPoint Services Hub, a comprehensive IT management service (ITSM) portal, to help you manage your entire IT infrastructure through a single, easy to use interface.

DecisionPoint understands that how you manage your enterprise technology is just as important as how you implement it. The OnPoint Service Hub is a comprehensive tool that provides real-time visibility into the status of your IT devices, data center, and network. Additionally, the OnPoint Service Hub seamlessly integrates with third-party help desk software.

Benefits of the OnPoint Services Hub:

- Fewer IT vendors to manage
- Reduce cost by managing more IT infrastructure with less staff
- Simplify the view of your tech stack for quicker issue resolution
- Reduce escalations to management and IT staff

Managed IT Services

DecisionPoint provides Managed Network Services for your entire business. We have expertise in all aspects of network management including WAN Managed and Monitored Broadband Services, LAN Infrastructure Monitoring and Management and more. We provide reliable managed network services for everyone in your company from headquarters to satellite offices and remote workers' homes.



IT Service Desk

With our 24/7/365 IT service desk solutions, we'll help you ensure that your employees always have access to the support they need, while minimizing your costs. Whether you need full or part time service desk support, device help desk support, customer service support, or full technical support service centers, we can meet your specific needs.



Network Performance Monitoring

DecisionPoint's network performance monitoring service ensures that the technology stack is proactively managed from end to end. In addition, you have complete visibility from one portal that you can access anytime, anywhere.



Remote Monitoring and Management

Detecting issues quickly and performing regular maintenance on your technology solutions minimizes downtime and prevents crashing. We take a proactive approach with our end-to-end network monitoring and management solutions, and our OnPoint customer portal gives you complete visibility of all your devices from one location. Maximize efficiency with automation, simplify your IT operations, and get data-driven insights and reporting, all tailored for your unique business needs.





IT Support



IT Project Management

DecisionPoint's project management services provide the tools, resources, and expertise necessary to plan, prepare, and navigate your project to successful completion and set the stage for long-term value from your IT investments.



IT Staff Augmentation

As your business scales, new projects require additional resources, or employees move on to new positions, you may need to hire. However, you'll find that positions are challenging to fill, particularly as the IT skills shortage persists. Rely on DecisionPoint's IT Staff Augmentation Services to find the skilled resources you need on a temporary or permanent basis.

Move Your Business Forward With the Right Products

A business can only be as successful when it has the right tools. DecisionPoint arms its customers with the best possible solutions for their businesses to keep operations running as smoothly as possible. We have hardware and software that makes the data you need available in real time. **Discover what our products can do for your business today.**

Our mobile data collection devices put the power of computing into the hands of your workforce, allowing them to interact with enterprise software and other workers without interrupting workflow.

MOBILE CARTS & WOVs



MOBILE COMPUTERS



TABLETS



VEHICLE MOUNT COMPUTERS



MOBILE PRINTERS



WIRELESS NETWORKING





Barcode

As a leading barcode systems integrator, we offer a full line of barcoding equipment from industry leading manufacturers along with software and technical services so we can take your project from concept to implementation.

BARCODE SCANNERS



RFID

We provide RFID hardware, software, consulting services, and systems integration services to take your project from concept to deployment.

RFID READERS



RFID PRINTERS



RFID MOBILE CARTS



RFID LABELS & TAGS



RFID SOFTWARE



Enterprise Printing & Labeling

When your printers stop working, so does your workforce. DecisionPoint supplies premium barcode labels, tags, ribbons and RFID labels. This ensures that your printers and hardware have all the necessary accessories needed to work as efficiently as possible.

BARCODE PRINTERS



MOBILE PRINTERS



WEARABLES



STOCK LABELS



Custom Labels for the Most Demanding Applications



Retail



Warehouse



Healthcare



Packaging

Strategic Partners

Our [vendor partners](#) play a crucial role in helping us deliver solutions that enable our customers to increase efficiency and profitability.

Hardware Technology



Software



Contact DecisionPoint

📍 23456 S. Pointe Dr.
Laguna Hills, CA 92653

☎ 1.855.520.3552

✉ info@decisionpt.com

🌐 www.decisionpt.com



decisionpoint[™]
systems, inc.